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10. WARRANTY AND RETURNS

All sales with FosTecH are Final. All returns & warranty repairs must be approved in advance by contacting our service department. Any returns received without an RMA (Return Materials Authorization) number from the service department may be returned to the sender.
11. ORDER CANCELLATIONS
All requests for an order cancellation must be submitted through
Customer Service: 812-445-4028

12. FIREARM PURCHASES

FosTech ships firearms directly to valid federal firearms licensees ("FFL") only. PRIOR TO ORDERING: Please contact your local FFL receiving the firearm to verify their transfer fee and to ensure they will receive your transfer. If you order a stripped lower receiver or lower receiver with the parts kit installed, YOU MUST be a legal resident of the state in which you are ordering and be at least 21 years of age to complete the transfer through your FFL. Contact your local FFL with any questions regarding the sale or transfer of firearms. The customer is responsible for knowing his/her state laws regarding firearm transfers. The customer assumes all responsibility and cost for returned firearms due to FFL refusal or failure to receive.

13. MAGAZINE PURCHASES

FosTech abides by all state, federal, and local laws regarding magazines. If you place an order that includes a magazine that cannot be shipped to your state, the remainder of your order will be processed with the magazines removed. FosTech reserves the right to deny any sale or request further documentation for any sale purporting to fall within any exception to state law governing magazine restrictions.

14. FIREARM SAFETY

Failure to observe safe firearm handling practices may result in serious bodily injury or death. FosTech shall not be responsible for injury, death, or property damage resulting from faulty installation, misuse, illegal use, or modification of this product.

15. LEAD TIMES

FosTech lead times are estimates and we make every attempt to ship within the time specified. If a lead time is not specified, the product is expected to ship within 30 days.

16. SHIPPING

If your package arrives damaged, you must notify us immediately to report any damages. There are no refunds if the package is lost. A replacement will be sent out once the freight carrier declares a package as lost which can take up to 8 business days.

17. INDEMNITY

You agree to indemnify and hold FosTech and its employees and agents harmless from and against all liabilities, legal fees, damages, losses, costs and other expenses in relation to any
claims or actions brought against FosTecH arising out of any breach by you of these Terms and Conditions or other liabilities arising out of your use of this Website.

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If any of these Terms and Conditions should be determined to be invalid, illegal or unenforceable for any reason by any court of competent jurisdiction then such Term or Condition shall be severed and the remaining Terms and Conditions shall survive and remain in full force and effect and continue to be binding and enforceable.

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